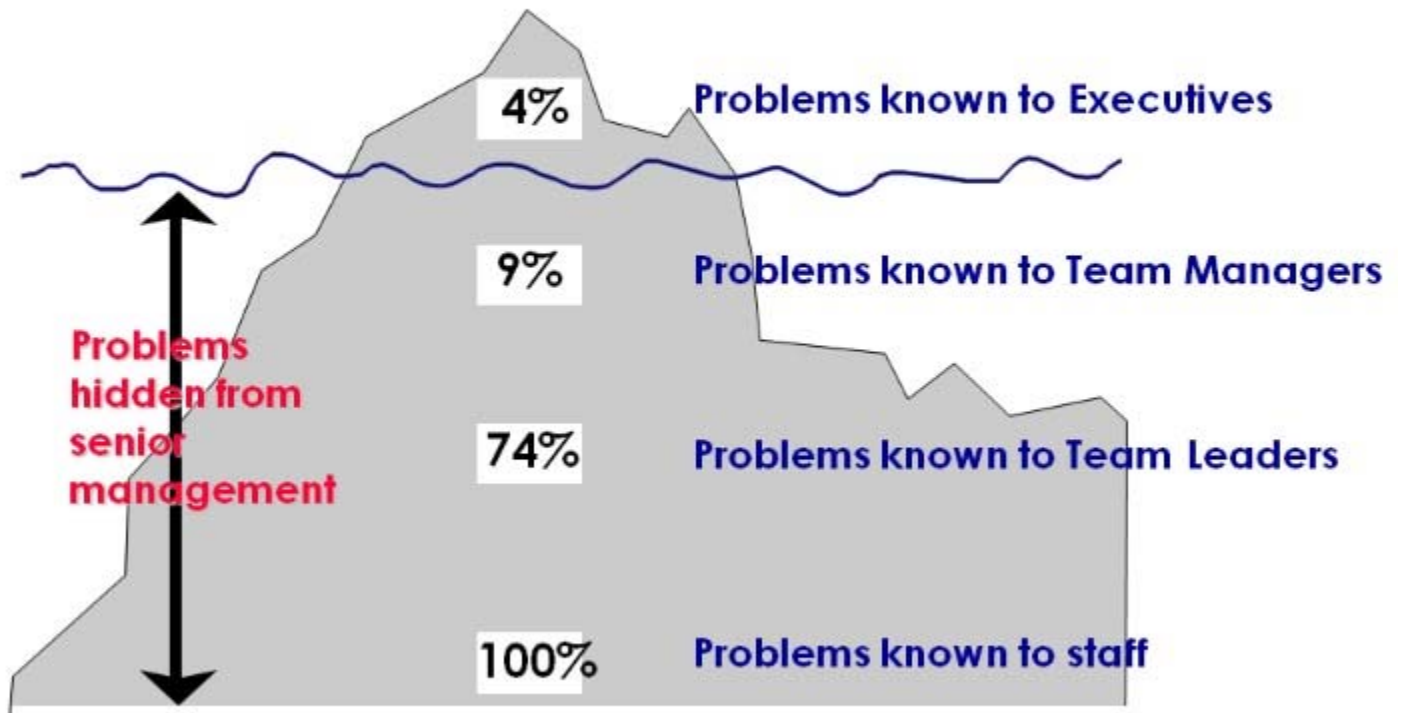


# Iceberg of Ignorance

## The Iceberg Of Ignorance



*Adapted from*  
"Quality Improvement and TQC Management at Calsonic in Japan and Overseas"  
*Sydney Yoshida*